

GOVERNMENT TASK FORCE

SOLVING CRITICAL INVESTIGATIONS WITH REAL-TIME, ACCURATE INFORMATION

Timing is everything in the law enforcement industry. To ensure the security, safety and well being of citizens, government task forces often must quickly solve cases to reduce crime within a particular jurisdiction.

The task force of a law enforcement agency handles over 80 violation cases plus an additional 20 active investigations each month. Their standard operating procedure includes specially trained analysts following up on phone number leads by manually researching each number using traditional resources such as outdated databases and publically-available data sources. This labor-intensive and time consuming process would, at times, result in incorrect or out-of-date contact information, wasting precious time and valuable resources.

“Individuals are getting smarter and finding them is getting harder,” said an intel analyst on the task force. “It is imperative for our intelligence units to access the most up-to-date and most reliable information to accelerate our critical investigations.”

Instant, Reliable Results

The task force needed to consider a new, more reliable and current data source to instantly verify phone number leads. They also required a solution that could be seamlessly implemented into their investigative process without disrupting their active investigations. The task force selected TARGUSinfo's iTACT platform.

The Challenge

Law enforcement agency must quickly verify leads uncovered during the investigative process

The Solution

iTACT®

The Result

Reduce crime rate by approximately 10% by accurately identifying and locating individuals — all within milliseconds

With iTACT, the task force has 24/7 secure Web access to the most accurate, complete and comprehensive name, address and phone information — including landline, VoIP, nonpublic and mobile numbers.

This new-found source of authoritative data enables the task force to follow up on leads from a single 10-digit phone number or multiple phone numbers, significantly increasing productivity by decreasing the number of analysts required to research leads. Further, by precisely verifying, identifying and locating individuals, the task force prevented potential future crimes and overall significantly reduced crime rates by nearly 10 percent.

Building Data Intelligence into Critical Investigations

The task force has fundamentally changed how agents follow up on leads. iTACT adds a data intelligence component to their analyses that is a critical component of their investigations. The solution has resulted in:

- **Reduced time** spent on researching individuals. iTACT instantly delivers precise name, address and telephone information that is not available from traditional data providers
- **Improved resource allocation** and ability to follow up on verified data to immediately hone in on leads
- **Simple integration into the existing technology platform.** iTACT has become part of the standard operating procedure without disrupting the investigative process

According to members of the task force, “TARGUSinfo iTACT gives our critical investigations an additional layer to solidify the evidence in our cases. iTACT delivers fast results and current and accurate information to help us locate individuals — making our investigative processes easier and allowing us to ensure the safety and security of the community, not only in our jurisdiction but nationwide.”

“There is a very small window of time for us to identify and locate individuals. TARGUSinfo’s iTACT helps build our data intelligence to keep us one step ahead and speeds up our investigative processes to ensure the safety and security of the community.”

*Intel Analyst,
Government Task Force*