

iTACT — FREQUENTLY ASKED QUESTIONS

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Do you have data on wireless, VoIP and Direct-Inward Dial (DID) numbers?

Yes, we have access to data on wireless, VoIP and DID phone numbers where available and our coverage leads the industry.

Do you provide information on the phone carrier?

Yes, we have the most up-to-date information on the billing and current equipment carriers for every phone number — as well as the name of the originating equipment carrier.

Can you identify if a number has been ported?

Yes, we can provide an indicator that a phone number has been ported.

Can you only provide data when it starts with a telephone number?

No, we can supply data for queries that begin with a name and address — or a name, address and phone number.

We verify that the contact information is valid and confirm that the name, address and phone number belong together. Additionally, if the information you provide looks incorrect, then we can append the correct information to it.

How quickly can I get a single query returned?

Query-response speed varies with the type of connection our customers select. Responses to a single query in iTACT are in sub-second time.

Can I submit batches of records online?

Yes, iTACT can accept multiple records in the same query through a simple attachment.

How quickly can I get the results of a batch returned using iTACT?

Depending on the size of the file, TARGUSinfo can return the data within minutes of submission.

What are the technical requirements for using iTACT?

Since you can access iTACT through a Web-based interface, all that's required is a computer with an Internet connection.

For what types of agencies is iTACT designed?

The solution provides a quick and easy display of data for both law enforcement agencies and investigative operations. Even the largest law enforcement agencies have found that iTACT fits the scale and time sensitivity of their data needs.

How does this solution save me time on my investigations or administrative subpoena process?

With iTACT, you can instantly identify the phone carrier even if the number has been ported. iTACT eliminates the guesswork and provides access to name, address, phone and carrier data online and in real time.